

**Continuity of Banking Services for Handling Government Business during Calamity, Strike or other Disruptions at Bank Branch**

All members of the public are requested to use these alternate channels in case of any service disruptions at our Bank / Branch in handling the Government Business.

Activity	Business Continuity Mode
General	<p>Multiple Modes of Payments Available</p> <ul style="list-style-type: none"> <li>Ø Cash</li> <li>Ø Cheque</li> <li>Ø Cards – Credit, Debit</li> <li>Ø Internet Banking</li> <li>Ø Mobile Banking</li> </ul>
Tax Receipts for Government	<p>If Access to all Branches is not available, Customers having TMB eConnect facility may use</p> <ul style="list-style-type: none"> <li>Ø Internet based Tax Payment facilities of the Bank for payment through their Bank Account. (On Line Tax Payment)</li> </ul> <p>If some Branch/es is/are on Strike</p> <ul style="list-style-type: none"> <li>Ø Payment can be made at any other functioning Branch of our Bank.</li> </ul>
Payments for Government taxes by Cheque	<p>If cheque based clearing facility is not possible</p> <ul style="list-style-type: none"> <li>Ø Funds Transfer can be made through any one of the following electronic facilities</li> </ul> <ul style="list-style-type: none"> <li>✓ NEFT</li> <li>✓ RTGS</li> <li>✓ NECS</li> </ul>